



COMPUTER REQUIREMENTS (*ITM PROGRAM SPECIFIC ADDED)

Concordia University highly recommends the use of an IBM compatible (PC) computer that meets the standards below. There is a possibility that other systems may perform adequately, but they are not supported by University technology support personnel.

PC Requirements:	Minimum:	Highly Recommended:
Internet Connection*	56K Modem	Broadband (Cable / DSL Connection)
Operating System	Windows 2000 or higher	Windows XP
Browser	Latest version of Internet Explorer – http://www.microsoft.com/windows/ie Concordia will provide an e-mail account that is accessible via the Internet.	
Software**	Antivirus Software Microsoft (2000 or higher) <ul style="list-style-type: none"> • MSOffice Professional (Word, PowerPoint, Excel, Access) • Visio Professional • Project (120 day trial) 	Norton or MacAfee Antivirus (do not install Norton Utilities) Microsoft Project Full Version Skype (http://www.skype.com)
Plug-ins (free downloads)**	Adobe Acrobat (latest version) – http://www.adobe.com Browser tune-up (particularly Java plug-in /settings) – http://www.webct.com/tuneup	
Processor	Pentium Processor	500 MHz or greater
RAM	256 MB	512 MB
Peripherals	Video card and monitor display CD USB	Monitor capable of 1024 x 768 resolution CDR / DVD Speakers / sound card /microphone WebCam (optional)

* You must ensure that your ISP does not have a firewall as it may interfere with certain online course features, most notably chat rooms. This mainly happens in workplace networks, but can occur if you have installed additional security measures at home. If you have installed Norton Utilities, Windows XP Service Pack 2, Yahoo or Google toolbars, or any other pop-up blocker, you will need to work with them to adjust your settings to allow content from Concordia University.

** Specific courses or degree programs may have additional requirements