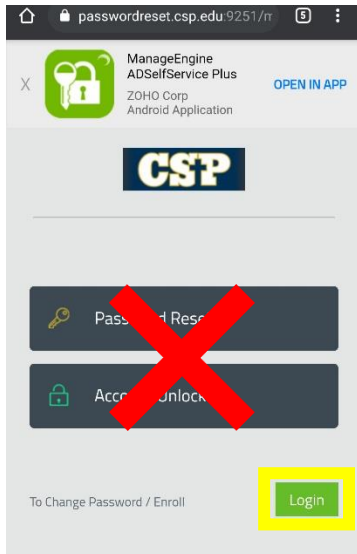


Mobile Instructions

Step 1: Set Up Your CSP Blackboard Account

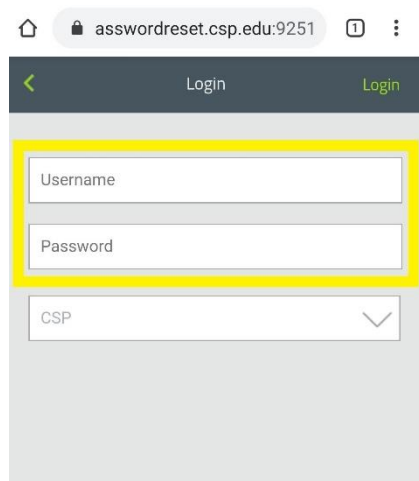
1. Go to: <https://passwordreset.csp.edu:9251/authorization.do>
2. Click on **Login** to proceed.



3. Use your **CSP network account credentials** to login.

As a reminder:

- Your **username** is the first part of your CSP email address
(ex: *student@csp.edu*, username is: *student*)
- Your **8-digit temporary password** is the last four digits of your Concordia ID Number AND your four-digit birth year (ex. *If your ID number was L00001234 and your birth year was 2000, your password would be 12342000*)



4. Click the **Login** button:

asswordreset.csp.edu:9251

Login Login

Username

Password

CSP

5. Complete the following **security questions**:

asswordreset.csp.edu:9251

Enrollment Enroll

Security Ques & Ans

-----Please Select a Question-----

Answer Confirm Answer

-----Please Select a Question-----

Answer Confirm Answer

-----Please Select a Question-----

Answer Confirm Answer

Show Answer

6. Click the **Enroll** button:

asswordreset.csp.edu:9251

Enrollment Enroll

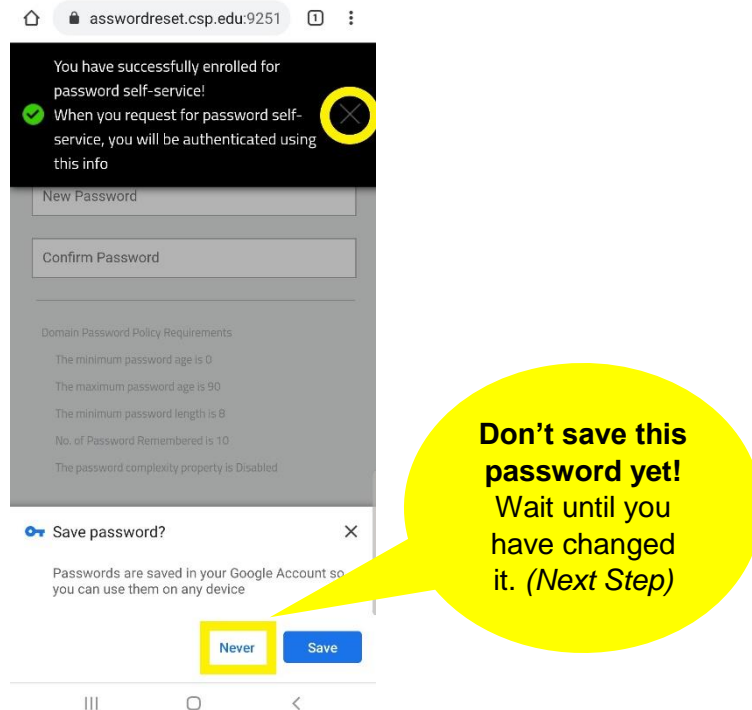
Security Ques & Ans

-----Please Select a Question-----

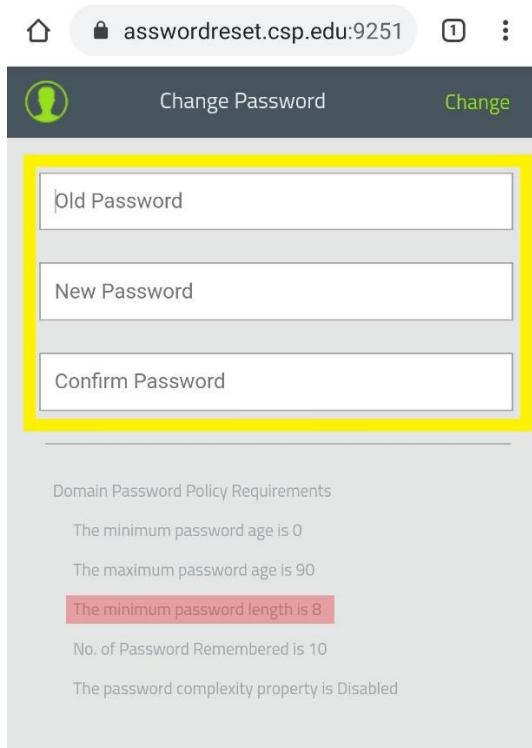
Answer Confirm Answer

-----Please Select a Question-----

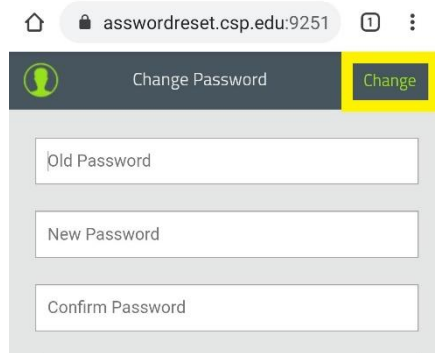
7. Upon successful completion, you should receive the following message. Then, **exit out of the message** to change your password.



8. Follow the password requirements to change your password:



9. Click on **Change**. You have now successfully created a new password.



Step 2: Set Up Your CSP Gmail:

1. Using your username and **new** password, login to your [CSP Gmail](#).
2. [Complete the 2-Step Verification Process](#). This will ensure your email is secure and prevent your account from getting locked out.

You can now use your username and **new password** to access [Blackboard](#) and your [CSP email account](#)! Bookmark these links for future reference 😊

How to forward your CSP Gmail to your personal email:

Concordia recommends that every CSP student uses their CSP email address. All emailed communication from CSP will be directed to the CSP email address therefore it will be imperative for all students to maintain and check their CSP Gmail account regularly.

If you would like to forward your CSP Gmail, please follow these steps:

1. Login to your [CSP Gmail Account](#)
2. Go to your **settings** (the gear icon on the top right of the email page)
3. Click on the **“Forwarding and POP/IMAP” tab**
4. Click on the **“Add a forward address” button**
5. **Enter the forwarded email address** and follow the instructed directions